

BUILDING A FUTURE WHERE PETS AND THE PEOPLE WHO LOVE THEM THRIVE

OUR VISION

UVHS envisions a community where all pets and the people who love them are able to thrive through advancement of animal welfare.

OUR MISSION

UVHS is a trusted and reliable resource helping pets and the people who love them to thrive by offering services, providing compassionate care, and fostering community partnerships.

ANIMAL WELFARE SERVICES

Advance animal welfare through UVHS's response to community needs and the quality of care provided for pets.

- Strengthen community relationships to better understand and meet their needs.
- Enhance the programs and humane education services provided to the community.
- Lead by example by providing compassionate, responsible care for pets in our community.

THRIVING WORKPLACE

UVHS creates and sustains a work environment where employees and volunteers thrive.

- Provide employees with skill development and growth opportunities to excel at humane care.
- Appreciate, support, and reward their contributions to the organization.
- Expand volunteer programs to provide meaningful opportunities for personal fulfillment and recognize the value of volunteers in advancing the organization's mission.

COMMUNITY RELATIONS

Position UVHS as a valued, visible, and supported community resource for animal welfare.

- Increase understanding and use of UVHS programs by emphasizing our broader community impact beyond intake and placement.
- Strengthen relationships with volunteers, donors, businesses, and community organizations to amplify impact and reinforce UVHS as a trusted, mission-driven partner.

FINANCIAL SUSTAINABILITY

Ensure UVHS is financially healthy and sustainable.

- Improve UVHS's financial position and build long-term financial capacity.
- Strengthen fundraising, donor engagement, stewardship, and marketing practices to support sustainable revenue growth.